Disbursement of Your Aid Funds

Financial aid is paid (disbursed) to students no more than 10 days prior to the start of courses for the semester. When and how you receive your aid depends on two things: (1) the type of aid you are receiving, (2) whether you have completed the requirements for receiving your awards and (3) when your first class begins for the semester. Read the information on this page carefully to find out how and when different types of financial aid are disbursed and what you must do to receive your funds.

Requirements for Receiving Your Aid

Financial aid is disbursed to students no more than 10 days prior to a student’s first class within the semester. Before your aid can be disbursed to you, you must have received your financial aid award letter and you must complete the requirements below.

1) SUBMIT ANY REQUESTED DOCUMENTS: If you were asked to submit any follow-up documents for verification, you must provide them to the Office of Financial Aid.

2) CREDIT HOURS: Enroll for a credit hour load that is at least half-time (6 hours for undergraduates, 3 hours for graduate students). Students must be enrolled at least half-time to receive any aid.

3) LOAN PROMISSORY NOTES: Complete/sign any applicable promissory notes for your loans.

4) ENTRANCE COUNSELING: First-time, first-year Direct Loan borrowers and Grad PLUS borrowers must complete loan entrance counseling at StudentLoans.gov. (Note: This is not the same as the Financial Awareness Counseling Tool on the same site).

How is Aid Paid (Disbursed) to Students

Once you have completed the requirements above, you will receive your aid within two weeks.

• GRANTS, SCHOLARSHIPS, AND LOANS

Grants, scholarships, and loans administered by the Student Financial Services Office are applied directly to your university student account to pay charges for tuition, fees, university-operated housing, and other university charges. Financial aid awarded for a specific term can only be used to pay for charges for that term and will only be disbursed to you during that term. (See Your eBill for more information.)

• WORK-STUDY FUNDS

Students earn their Work-Study funds by working in positions with eligible employers. Wages are typically paid bi-weekly through the employer’s payroll system.

• PRIVATE SCHOLARSHIPS

If you have a private scholarship check and the scholarship sponsor or donor sends funds to the university, the funds will be applied directly to your university student account, one-half in the Fall semester and one-half in the Spring semester, unless otherwise specified by the scholarship sponsor.

If your scholarship sponsor sends your scholarship check directly to you, please bring it to the Student Financial Services Office so we can make sure it is applied appropriately to your University student account.

Important Tips for Receiving Your Aid

- Keep your address current on MyMountMercy.
If Your Aid Exceeds Your Charges (Refunds)

If you have financial aid funds that exceed the charges on your student account at the time of disbursement, you are eligible to receive a refund check, which may be used to pay other educationally related expenses. (Note that if subsequent charges are made to your account, you are responsible for paying them). To ensure you receive your excess funds, you should complete a check request form in the Student Financial Services Office. This should be done every semester.