# Volunteer at St. Luke's

## About our program

UnityPoint Health is committed to providing programs and services to improve the health of individuals throughout Cedar Rapids and surrounding communities and works towards innovative advancements to deliver the best outcome, every patient, every time.

At St. Luke's hospital you will join a team that continually receives national accolades and awards for providing outstanding patient care and for offering high quality services with high outcomes.

As a college student, volunteering at St. Luke's is an opportunity for you to gain experience in a hospital setting, build new skills, and make connections with hospital leadership and other students.

Volunteers are in more than 60 different assignments ranging from **behind-the-scenes** to **direct public contact** and then to **direct patient contact**.

- In direct patient contact roles volunteers provide nonclinical support to nursing staff by visiting with patients, answering call-lights, providing comfort measures to both patients and visitors from ED to nursing units.
- 2. In direct **public contact** roles volunteers support the hospital in creating a welcoming environment for all guests. They might provide patient & amenity information, bring comfort through music or retail therapy in the Gift Shop, or connect visitors to their loved ones.
- 3. In **behind-the-scenes** roles volunteers support the hospital through data management, patient deliveries and supply distribution, and through Volunteer Services internships.

## **Questions?**

#### Janessa Weightman

College Volunteer Coordinator <u>CR\_VolunteerSchedule@</u> <u>Unitypoint.org</u> or 319-369-7213 Volunteer Services, UnityPoint Health – St. Luke's Hospital

### **Cara Reilly**

Coordinator of Volunteerism and Service <u>creilly@mtmercy.edu</u> or (319) 363-1323 ext.1025 Mission & Ministry Department Mount Mercy University

## **More information**

Volunteer Opportunities

<u>Available Internships -</u> <u>Handshake</u>

Ready to get started?

Apply Today

Through the on-boarding process we work with new volunteers to find the right fit for them based on their interests, skills, and availability.



## Requirements

We ask that our volunteers commit to volunteering for a **weekly 2-4 hour shift for a minimum of six months (or two non-consecutive semesters)**. Volunteers are an essential piece of the department they volunteer in and it is important that our volunteers meet this commitment. We recognize that you have a busy schedule, we will work with you to find a time and day that fits best for you.

## Hear from our volunteers

Many students find fulfillment and purpose in giving of their time for the good of others, but don't take it from us, hear what our student volunteers have to say...

"Almost everything I learned about patient care and medicine was learned behind the West Desk, ED Triage Desk, or as a 5W Patient Ambassador. The depth of experience at each one of these units taught me so much about the humanity of medicine, a lesson I have carried with me to the University of Iowa and hope to carry as a physician in the future."

- Vijay Kamalumpundi, University of Iowa Carver College of Medicine

"I chose to volunteer at St. Luke's because I wanted to become more involved at St. Luke's and give back to the community. St. Luke's was a great option for me because I was able to volunteer when it worked with my schedule and I could volunteer at different areas in the hospital as my availability changed throughout the year due to classes and summer break. Volunteering at St. Luke's has had many benefits to me personally, including improving my interpersonal communication skills and creating many new friends! Overall, volunteering has provided me with many benefits and has been a meaningful part of my high school and college life."

• **Peyton Staab**, Mount Mercy University

"Being a...volunteer laid a strong foundation in my passion for healthcare and community service that would grow in the coming years."

Samyukta Karthik, University of Iowa

"Volunteering at St. Luke's and being in such close proximity to all the clinicians has opened my eyes to how integrated and multifaceted healthcare should be. Whether it be the Emergency Department or 5C, I love seeing lots of people with different positions working together to provide the best possible care for patients." Joe Aharoni, Coe College

