

## **Results from the NSSE PULSE Survey Fall 2020**

The NSSE PULSW survey was a free, special survey offered by NSSE in the Fall of 2020 to help understand students' experiences based on the COVID-19 impact. The survey included questions critical to persistence with the results helping to diagnose both shortcomings and strengths to inform campus action. 457 freshmen and sophomore, traditional campus students were sent the survey link with 171 respondents (37.4%).

Overall results from 181 U.S. and 9 Canadian institutions (137,000 + students) were as follows:

- 68% (25.7% MMU) of respondents described their mix of courses taken as “mostly remote” with another 20% (46.2% MMU) in “mostly hybrid or blended” with only 7% (18.7% MMU) in “mostly in-person” courses.
- 70% (79.9% MMU) of students believed the institution helped keep them safe and healthy this school year.
- 2 of 3 students (79.0% MMU) responded that their institution provided substantial (“very much” + “quite a bit”) support to help them succeed academically.
- Only 46% (38.6% MMU) of students reported their courses highly (6 or 7 on a seven-point scale) challenged them to do their best work.
- Among the conditions for online learning, students were least likely to agree that their student spaces were sufficient for their needs (92.6% MMU agreed or strongly agreed spaces were sufficient).
- The vast majority of students (55.0% MMU) rated their quality of interactions with students, faculty and academic advisors as good or excellent.

Results specific to MMU are as follows:

### **Which of the following best describes the courses you are taking this term?**

- Mostly remote: 25.7%
- Mostly in-person: 18.7%
- Mostly hybrid: 46.2%
- A balanced mix: 9.4%

**Considering your experience taking partly or entirely online courses during the current school year to what extent do you agree: internet service where you live has been sufficient?**

- Strongly agree: 32.6%
- Agree: 43.0%
- Disagree: 21.4%
- Strongly disagree: 3.0% (4 students)

**Considering your experience taking partly or entirely online courses during the current school year, to what extent do you agree the hardware and software where you live have been sufficient to participate in the course?**

- Strongly agree: 50.4%
- Agree: 45.9%
- Disagree: 3.7%
- Strongly disagree: 0%

**Considering your experience taking partly or entirely online courses during the current school year, to what extent do you agree the student spaces where you live have been sufficient for your needs.**

- Strongly agree: 43.0%
- Agree: 49.6%
- Disagree: 5.9%
- Strongly disagree: 1.5% (2 students)

**During the school year, to what extent have your courses challenged you to do your best work?**

- 7 Very much: 18.7%
- 6: 19.9%
- 5: 38.5%
- 4: 16.4%
- 3: 4.7%
- 2: 1.8% (3 students)
- 1 Not at all: 0%

**How much does this institution emphasize providing support to help students succeed academically?**

- Very much: 49.7%
- Quite a bit: 29.3%
- Some: 18.7%
- Very little: 2.3% (4 students)

**How much does this institution emphasize providing support for your overall well-being (recreation, health care, counseling)?**

- Very much: 40.4%
- Quite a bit: 31.0%
- Some: 25.1%
- Very little: 3.5% (6 students)

**How much does this institution emphasize providing support to help manage your non-academic responsibilities (work, family)?**

- Very much: 19.9%
- Quite a bit: 25.2%
- Some: 35.6%
- Very little: 19.3% (33 students)

**Indicate the quality of your interactions with other students.**

- 7 Excellent: 28.2%
- 6: 22.9%
- 5: 28.2%
- 4: 10.0%
- 3: 7.1%
- 2: 1.2% (2 students)
- 1 Poor: 1.2% (2 students)
- 9 Not applicable: 1.2%

**Indicate the quality of your interactions with academic advisors.**

- 7 Excellent: 37.6%
- 6: 20.6%
- 5: 22.9%
- 4: 7.1%

- 3: 5.3%
- 2: 4.7% (8 students)
- 1 Poor: 1.2% (2 students)
- 9 Not applicable: 0.6%

**Indicate the quality of your interactions with faculty.**

- 7 Excellent: 29.6%
- 6: 26.0%
- 5: 23.7%
- 4: 11.8%
- 3: 5.9%
- 2: 0%
- 1 Poor: 2.4% (4 students)
- 9 Not applicable: 0.6%

**Indicate the quality of your interactions with student services staff.**

- 7 Excellent: 24.3%
- 6: 14.8%
- 5: 20.6%
- 4: 9.5%
- 3: 8.3%
- 2: 5.3% (9 students)
- 1 Poor: 2.4% (4 students)
- 9 Not applicable: 14.8%

**Indicate the quality of your interactions with other admin staff and offices.**

- 7 Excellent: 23.4%
- 6: 21.1%
- 5: 19.9%
- 4: 10.5%
- 3: 11.7%
- 2: 4.7% (8 students)
- 1 Poor: 2.9% (5 students)
- 9 Not applicable: 10.5%

**I feel comfortable being myself at this institution.**

- Strongly agree: 44.1%
- Agree: 44.8%
- Disagree: 7.6% (13 students)
- Strongly disagree: 3.5% (6 students)

**I feel valued by this institution.**

- Strongly agree: 30.8%
- Agree: 50.8%
- Disagree: 14.8% (25 students)
- Strongly disagree: 3.6% (6 students)

**I feel like part of the community at this institution.**

- Strongly agree: 31.0%
- Agree: 48.9%
- Disagree: 15.4% (26 students)
- Strongly disagree: 4.7% (8 students)

**How important is it to you that you graduate from this institution?**

- 7 Very important: 74.9%
- 6: 9.9%
- 5: 8.8%
- 4: 4.1% (7 students)
- 3: 2.3% (4 students)
- 2: 0%
- 1 Not important: 0%

**How would you evaluate your entire educational experience at this institution so far?**

- Excellent: 35.7%
- Good: 49.7%
- Fair: 14.0% (24 students)
- Poor: 0.6% (1 student)

**To what extent has this institution kept students safe and healthy during the current school year?**

- Very much: 35.8%
- Quite a bit: 44.1%
- Some: 15.3%
- Very little: 2.4% (4 students)
- Not at all: 1.8% (3 students)
- Not applicable: 0.6%

**How concerned you been about the following - complying with health polices: masks, distancing?**

- Very much: 30.9% (50 students)
- Quite a bit: 19.8% (32 students)
- Some: 14.8%
- Very little: 12.3%
- Not at all: 22.2%

**How concerned you been about the following - others' compliance with health polices: masks, distancing?**

- Very much: 30.2% (49 students)
- Quite a bit: 21.7% (35 students)
- Some: 22.8%
- Very little: 13.0%
- Not at all: 12.3%

**166 students responded to what their housing situation was as follows:**

- 76 – 45.8% campus housing
- 3 – 1.8% house or apartment walking distance to campus
- 79 – 47.6% house or apartment commuting distance to campus
- 6 – 3.6% house or apartment too far to commute to campus
- 0 – homeless
- 2 – no response

**19 students responded as having a disability as follows:**

- 7 said a learning disability
- 3 said mental disability
- 5 said both learning and mental disabilities